

# Rasheed Ghafoury

**Writer | Investor | Advisor | Leader | Customer Service Professional**

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Professional Portfolio: [Rasheed Ghafoury — Portfolio](#) OR [rasheedghafoury-portfolio.vercel.app/index.html](#)

## Professional summary

Writer, investor, and business leader with hands-on experience in philosophical, mindset, success, and critical writing, as well as active investing across stock, ETF, and cryptocurrency markets. Maintained consistent monthly profitability and achieved several individual investing milestones through disciplined analysis and strategic decision-making. Strengthened workplace operations by overseeing HR, safety, and maintenance functions, improving corporate audit scores from 75% to 98% while reducing food and labor costs. Proficient in operational platforms including Harri, Flexepos, RUN ADP, Crunchtime and many more. Experienced international advisor and mentor supporting high school students and college applicants in achieving academic and career goals. Backed by over five years of customer service experience, helping individuals enroll in membership programs, resolve concerns, and enjoy a positive, rewarding experience. Driven by a long-term goal to help people make informed decisions and deliver exceptional service.

## Employment history

### Material Handler, DEC 2025 - Present

#### FedEx

Support ramp operations by loading and unloading aircraft, securing containers, and handling freight in fast-paced and weather exposed conditions. Operate equipment, guide aircraft, and work with ramp crews to ensure safe, efficient, on-time departures while following FAA and FedEx safety protocols and operating ground support equipment in a high-hazard environment.

### HR/IT Manager, Jan 2025 - Jan 2026

#### NW Hitmen LLC

Oversaw HR and IT operations across 3 franchises, train General Managers on the use of operational platforms, manage hiring (PQIs/QIs), payroll, and employee relations while implementing technology solutions to improve communication, data management, and operational efficiency.

### General Manager, Jan 2025 - Jan 2026

#### NW Hitmen LLC

Expertised in fund reconciliation, transaction management, and bank deposits or withdrawals. Achieved an average of %98 accuracy in corporate auditing for a franchise. Successfully reduced good costs from 38% to 24–25% and decreased labor costs from 28% to 22%. And managed payroll, training, workplace safety, cash handling, inventory, maintenance, scheduling, and HR for a team of over 100 employees for three franchises.

### Assistant Manager, Sep 2022 - Jan 2025

#### NW Hitmen LLC

Delivered customer service by resolving inquiries and promoting company services, ensured client satisfaction through clear communication, and coordinated team tasks to improve workflow efficiency.

### Crew Member, Feb 2020

Jersey Mike's, Crew Member.

### Process Guide (PG) and Ramp Associate, ) OCT 2023 - MAY 2025

#### Amazon

With around 2 years of experience in a sort center warehouse operations collaborated with Amazon Process Assistants to load/unload cargo flights with creating, moving and securing the Unit Load Devices onto the aircraft by utilizing cargo tractors, K-loaders or Commander Loaders, belt-loaders and Personal Device Assistant. Load and unload trailers by utilizing Personal Device Assistants to create shuttles, bags, and sort them into different designations using different equipment as well as AI robotics.

## Mentor and Writer

### Ustrive and Medium

Mentored with Ustrives, supporting high school students globally on academic education and resume-building for job opportunities. Experienced in flash nonfiction writings about philosophy, investment, mindset, success, and critical thinking.

## Education

### 2023 - Present

Investor.gov | FINRA.org (Ongoing)

### Diploma, 2023

High School, Saginaw, TX

Graduated with a 3.8 GPA

## Licensing & Certifications (In Progress)

SIE, Series 6, Series 7, Series 63, and Series 65 — *Target completion by end of 2026*

## Skills

Operational Efficiency & Process Improvement, Analytical & Strategic Decision-Making, Customer Service Excellence, Safety & Compliance Management, Professional Writing & Communication, HR & Administrative Operations, Mentoring & Academic Advising, Microsoft Tools & Technologies, Computer Literacy, Technical Proficiency, AI, 75 WPM Typing Speed, Cash Handling, Bilingual and Strong Physical Endurance.

**Languages:** English (Native), And Persian (Native).